

324th NSC-April

By Cpl. Doug Myers

Training NCO, 324th NSC

The 324th Network Support Company has successfully set up three video teleconferencing sessions since arriving in Baghdad.

We set up two with the Fires Brigade Headquarters Battery and one with 589th Brigade Support Battalion. Headquarters and Headquarters Battery and 324th NSC held their VTC with the Brigade level family readiness group March 8 and April 1. Ten Soldiers spoke to their loved ones in Texas during the first session. Three more participated in the second session.

589th Brigade Support Battalion held theirs with the battalion level FRG March 25. Twelve Soldiers enjoyed this event.

Video teleconferencing is a web-based communications tool used to allow loved ones back home to speak to their Soldiers using the resources of voice and video from far distant ends such as Iraq and other foreign countries.

Staff Sgt. Valesita Elmore, the information management officer for 324th NSC, is the noncommissioned officer in charge for the VTC sessions. She is responsible for preparing, setting up, running and completing the VTC sessions. Pfc. Lacey Smith assists her in completing these tasks.

The VTC consists of a laptop, camera with remote control, a microphone, and a 50-watt powered monitor speaker. The program used to operate the VTC session is On Wide Area Network.

VTC sessions are an excellent tool to increase Soldiers morale. They give Soldiers the opportunity to interact with friends and family while in a hostile environment.

The 324th Network Support Company continues to lead the way in the communications arena and takes great pride in delivering this invaluable service for the Fires Brigade.